

What is the Big Hearts Membership Program?



The Big Hearts Membership Program provides individuals and families with access to exclusive member benefits, wellness privileges, and care-related discounts while enjoying valuable benefits today and greater peace of mind for tomorrow. The program is not insurance, an HMO, a pre-need plan, an investment product, or a securities offering. Rather, it is a membership program that provides valuable benefits and privileges while membership remains active.



Why Join?



Earn Care Points

Earn credits for every membership contribution.



Exclusive Discounts

Enjoy discounts on assisted living and other partner services.



Priority Access

Get Priority access to services and partner facilities.



Healthcare Benefits

Access annual check-ups, consultations, and wellness programs.



Nationwide Network

Be part of our growing network of trusted care partners.



Exclusive Benefits. Made Simple.

Care You Can Count On.
Senior Care. Redefined

Contact Us



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Big Hearts Adult Daycare & Assisted
Living



ENROLL TODAY

Join the growing community of
individuals and families enjoying
exclusive member benefits while
caring for the people they love.



Enjoy valuable benefits today
and greater peace of mind
for tomorrow.

Per DTI Fair Trade
Permit No. FTEB - 258522 Series of 2026
Terms and Conditions apply



Exclusive Benefits.

Made Simple.

Premium senior care
membership for you
and your family

Piolo Pascual
Big Hearts Ambassador / Co-Owner



**“Building a future
where quality senior
care is within reach
for every family”**



IMPORTANT REMINDERS

- Care Points are not cash, deposits, savings accounts, investments, securities, insurance benefits, or electronic money.
- Membership does not include hospitalization, surgical procedures, insurance coverage, or guaranteed future healthcare benefits.
- Membership does not guarantee admission, residency, or availability of services.
- Services remain subject to assessment, availability, and applicable program policies.
- Family Co-Membership options may be available, subject to program policies and eligibility requirements.
- Big Hearts reserves the right to modify, suspend, or discontinue benefits, partner arrangements, or program features in accordance with applicable laws and regulations.



Scan to Learn More!

Scan the QR code to visit our website and explore membership programs, benefits, partner facilities, and how to enroll.



BIG HEARTS MEMBERSHIP BENEFITS



BENEFITS	SILVER CARE P3000 Per month	GOLD CARE P6000 Per month	PLATINUM CARE P12,000 Per month
Monthly Care Points	3000	6,000	12,000
Assisted Living Discount	10%	15%	20%
Care Points Accumulation	✓	✓	✓
FREE Annual Flu Shot*	✓	✓	✓
Ambulance Service Membership*	✓	✓	✓
Doctor Consultations and Regular laboratory test (per year)*	1x	2x	3x
Physical Therapy Sessions (per year)*	—	2x	3x
Home Service Hours (per year)	—	12hrs	24hrs
PhilHealth YAKAP Registration Assistance	✓	✓	✓
Emergency Care Benefit (One Covered Emergency per Membership Year)*/**	✓	✓	✓
Independent Living Network Access	✓	✓	✓
Dental Care Access	Basic	Standard	Extensive

Benefits marked with an asterisk () are provided through Big Hearts' accredited healthcare, emergency response, dental, rehabilitation, insurance, and service partners and are subject to availability, eligibility requirements, service coverage areas, underwriting approval where applicable, and the terms and conditions of the respective service providers and program policies.

**The Emergency Care Benefit includes partner-provided emergency assistance benefits and may include Group Life Insurance with Accidental Death, Dismemberment, and Disablement (AD&D) Coverage of up to P50,000, subject to the terms, conditions, eligibility requirements, and coverage limitations of the accredited provider.

CARE POINT VALUE



For every P1 Membership Contribution, the Member earns 1 Care Point.



1 Care Point = P1 Point Value



Care Points may be accumulated and redeemed toward qualified Big Hearts services, subject to program rules, assessment requirements, service availability, and applicable policies.



Care Points are not convertible to cash and do not earn interest.



FREQUENTLY ASKED QUESTIONS

Is this an insurance product?

No. The Big Hearts Membership Program is not an insurance, HMO, pre-need, investment, savings, or deposit product.

How long do Care Points last and when can they be redeemed?

Members can accumulate Care Points monthly based on their membership type. Care Points do not expire and may be used at any time, now or in the future, subject to program rules, assessment requirements, and service availability.

Can Care Points be converted to cash?

No. Care Points are not convertible to cash and may only be used toward qualified Big Hearts services in accordance with program policies.

What is a Family Co-Membership?

A Family Co-Membership allows the Primary Member to designate immediate family members as Authorized Users who may avail of eligible services and benefits under the Primary Member's membership, subject to program rules and availability.

All membership fees, Care Points, and benefits remain under the account of the Primary Member. Authorized Users do not own, receive, or accumulate separate Care Points, and benefits cannot be transferred, converted to cash, or shared as a pooled balance among family members.

Care Points may only be redeemed for qualified services by one Authorized User at a time, subject to the Membership Program Terms and Conditions.

In the event of the passing of the Primary Member, an Authorized User may apply to become the new Primary Member, subject to prevailing program rules, verification requirements, and applicable regulations. Any continued membership payments and benefits shall remain subject to the Membership Program Terms and Conditions.

Where can I read the full Terms & Conditions?

The full Terms & Conditions are available upon enrollment and on the Big Hearts website.